



URGENT RECALL

Aspect Sun SPF50+ Physical Sun Protection products

TGA reference – RC-2025-RN-00749-1

25 September 2025

Dear Valued Customer,

As recently communicated, AST has been investigating SPF ratings on our Aspect Sun Physical Sun SPF50+ Protection range.

While we are awaiting the full completion of independent testing, preliminary results suggest that the SPF level of the two products listed below is unlikely to meet the labelled SPF rating. A low SPF rating may increase the risk of sunburn during use and reduce the long-term effectiveness of preventing skin cancer.

As a brand committed to sun safety and skin health, we are not satisfied with these outcomes and wish to act immediately. We have been working closely with the Therapeutic Goods Administration (TGA) and are now implementing an Urgent Recall on the below two products. No other products in the Aspect Sun range are impacted and remain available for sale.

Affected Product	AUST L	Expiry date
Aspect Sun Physical Sun Protection SPF50+ Batch Numbers: A2450, A2190, A1958, A1492	365276	All current
Aspect Sun Tinted Physical SPF50+ Batch Numbers: A2451, A2191, A1976, A1629	389983	All current



What you need to know:

- Retail customers can return their product to the place of purchase for a refund. They will need to provide proof of purchase being either a receipt, physical product or clear front and back photos showing the batch number.
- For those who have purchased directly from Advanced Skin Technology (AST) please go [HERE](#) to claim a refund.
- For enquiries from your customers, please share our update page:
<https://marketing.aspectskincare.com.au/aspect-spf-recall>
If you need assistance or have questions, contact us at astreception@advskin.com.au.
- **IMPORTANT INFORMATION FOR RETAILERS:** We require your confirmation of understanding and that you have shared this information with your customers– please either complete the attached form or go [HERE](#) for the online version.
- Please print out the attached Public Statement and put this notice in a place that is visible to your customers

We sincerely apologise for any inconvenience this recall may cause. We understand the importance of reliable sun protection and deeply regret that these products did not meet the standards you expect from us. Thank you for your continued support and understanding as we work to resolve this matter with urgency and care.

Warm regards,

Heather Harrison
Managing Director
Advanced Skin Technology



CUSTOMER RESPONSE FORM

RETURN TO:			
ATTN:	Advanced Skin Technology		
EMAIL:	astreception@advskin.com.au		
SUBJECT:	Urgent Recall - Aspect Sun SPF50+ Physical Sun Protection products		
TGA Reference:	RC-2025-RN-00749-1		
AUST L:	365726, 389983		
PLEASE COMPLETE THIS SECTION			
COMPANY:			
CONTACT NAME:			
POSITION:			
EMAIL:			
PHONE:			
SIGNATURE:		DATE:	
<p><input type="checkbox"/> I confirm I have received and understood this Recall notification and have shared the Urgent Recall letter to all known customers.</p> <p><input type="checkbox"/> I confirm I have taken all stock of the above two products off the shelves.</p> <p><input type="checkbox"/> I confirm I have destroyed all stock of the above two products.</p>			
EMAIL THIS FORM TO astreception@advskin.com.au			